

Peter Figueroa

Sherrills Ford, NC 28673

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704-776-0122

Authorized to work in the US for any employer

Work Experience

Service Technician

Putnam Mechanical LLC - Mooresville, NC

August 2020 to November 2020

Service Technician

- Delivered exceptional, friendly, and fast customer service
- Accurately diagnosed, started up, maintained, and replaced residential equipment
- Examined heating and cooling systems for signs of defects or malfunction

Service / Sales Technician

Komfort Air / Service Experts - Charlotte, NC

September 2017 to July 2020

Lead Service Technician

- Delivered exceptional, friendly, and fast customer service
- Accurately diagnosed, started up, maintained, and replaced residential equipment
- Examined heating and cooling systems for signs of defects or malfunction

Service / Sales Technician

Acosta Heating & Cooling - Charlotte, NC

November 2013 to September 2017

- Record setting Numbers in Service / Sales
- Mentored and instructed In house Service/Sales Class
- Next star Certified
- M.O.S.T Operating System Certified
- ESC field network

Service/Sales Technician

Miller Contracting Services - Indian Trail, NC

2005 to 2013

Lead Service Technician

- Delivered exceptional, friendly, and fast customer service
- Accurately diagnosed, started up, maintained, and replaced residential equipment
- Examined heating and cooling systems for signs of defects or malfunction

Service Technician

MTB Mechanical - Matthews, NC

2000 to 2005

Installed, Trimmed, Gas Piped , Changeout's and Service

- Start Ups , Maintenances , Diagnostics
- Kept detailed and thorough maintenance, service, and repair records

Education

Associate in Applied Science

Central Piedmont Community College - Charlotte, NC

Skills

- ESC Program (6 years)
- Service Titan (2 years)
- MS Word
- MS Excel
- M.O.S.T (2 years)
- Customer Service
- Service Technician Experience
- Refrigeration

Certifications and Licenses

Nextstar

2015 to Present

High end sales/ performance class

CFC Certification

Universal type / Includes all Refrigerants

Driver's License